Questions about Oneida County Inmate Medical Services RFP

GENERAL:

- 1. Please confirm the ADP of 150 is what the program should be based upon. Yes
- 2. Please confirm the county is requiring 20 hours of Mental Health rather than 40 hours of mental health per week for services on-site within the facility. **Yes**
- 3. Is Oneida County Sheriff open to hiring a mental health provider for 30 hours instead of 20 hours as it may be difficult to fill this position at a part time position? **Yes**
- 4. Please confirm the county wishes to continue with a 12 hrs/day, 7 day/week nursing staff plan. **Yes**
- 5. Do you have RNs or LPNs? We have RNs and would like to stay at this level.
- 6. What is the current wage of the nurses? \$42.00 an hour
- 7. Are we open to one of the nurses taking a leadership role? Yes as long as it is not a full time administration role.
- 8. Can the provider be a Physician's Assistant? **Yes**
- 9. Is an Electronic Medical Record (EMR) system currently being utilized? If yes, who is the EMR vendor? And is the EMR platform county-owned/leased? **No**
- 10. Is the EMR part of the current vendor's services or is this something that the county sought out and pays for on their own through a separate contract? **No**
- 11. Who is the current vendor for pharmaceutical services? **Westwood**
- **12.** Are dental visits currently performed on-site? If so, who is this through? **No. Inmates are transported to a local dentist within a miles of the jail.**
- 13. How many patient dental services are performed each month? **1-3 a month**
- 14. What is the average number of patients seen by nurse(s) each month for intake screenings, sick call, and H&Ps? We had approximately 2,000 intake screenings in 2023. There are an average of 73 sick calls each month and 47 H&Ps.
- 15. How long does the current medication pass take for the nurse(s) to complete? Approximately an hour and a half to two hours. Can vary based on medication load.

- 16. What times are medication passes within the facility? 7:30 AM- 9:30 AM, 5:00 PM-7:00PM
- 17. EXHIBIT A MEDICAL EQUIPMENT: Is this listing of equipment in the RFP county-owned and will be available to the new vendor? **Yes to both questions.**
- **18.** The insurance limits noted for certain lines are higher than what we currently carry, is the county amenable to alternative limits proposed? **I believe that we can be amenable.**
- 19. Does the County have any plans to seek accreditation thru NCCHC or ACA? No.
- **20.** Please indicate the number of hours per year to which the medical vendor would participate in officer training. **8 hours of training for two separate shifts so 16 total.**
- 21. Please indicate how long it will take the county to approve an applicant presented for background clearance. **1-3 days depending on manpower**
- 22. As an addenda was issued shortening the timelines for a start date, does the County still want a transition plan of 30-60 days noted within the proposal? **No**

MENTAL HEALTH / MAT

- 1. What is the average number of mental health patients per month seen/evaluated/assessed by the mental health provider(s) and/or nurse team? 8-10 a day
- 2. What percentage of medications are mental health medications? We do not have an answer to this, but our PA does not like to prescribe these types of medications so we believe it is low.
- 3. What is the average number of patients placed on suicide monitoring each month for the past 12 months? In 2023, we had 65 inmates placed on suicide watch. In 2024, we have had 20 inmates placed on suicide.
- **4.** Does the County current have a MAT program in place that is above and beyond continuance only, meaning counseling and induction services are performed on-site? **No and we are not open to this.**
- 5. Does the County feel the current number of hours covered each week by the mental health providers is sufficient? There has been an ongoing issue with our current provider being available so we are not sure.
- **6.** Is Oneida County Sheriff open to hiring a mental health provider for 30 hours instead of 20 hours as it may be difficult to fill this position at a part time position? **Yes**
- 7. Would Oneida County be open to the use of telehealth? Yes, in some situations.