



ONEIDA COUNTY SHERIFF'S OFFICE

Grady M. Hartman
Sheriff

Daniel L. Hess
Chief Deputy



ONEIDA COUNTY JAIL Inmate Communication Policy

Public Visitation: All visits from the public will be conducted through video visitation. In order to conduct a visit, the visitor will need to register on their own device or on a kiosk located in the vestibule of the Oneida County Sheriff's Office at www.inmatecanteen.com. Visitor approval can take up to 48 hours. **In order to be approved for visitation, you will need an identification card, which bears your name, date of birth, address, and photograph.**

Visits that are conducted on a kiosk in the vestibule of the Oneida County Sheriff's Office are free of charge. Visits that are conducted from a visitor's personal device cost .39¢ per minute. All visits are 20 minutes in length. Any nudity or other actions deemed to breach the safety and security of the Oneida County Jail will be terminated, and the inmate will be restricted from receiving any video visitation for 30 days.

Hours of Public Visitation: Visitation on a kiosk in the vestibule of the Oneida County Sheriff's Office is open seven days a week from the hours of 8:00 a.m. to 9:00 p.m. Visits are on a first come, first serve basis. All visitations are recorded and monitored.

A visitor is required to contact the Oneida County Jail corrections captain or corrections lieutenant to request a special visit. The visitor will be required to give a reason for the special visit. Permission may be granted or denied on a case-by-case basis.

Property: No property will be accepted at the Oneida County Jail without prior approval.

Other Means of Communication: Other means of communication through www.inmatecanteen.com are:

1. Email - .25¢ per email
2. Text Messages - .13¢ per text
3. Pictures - .31¢ per picture

All communications are recorded and monitored.