



ONEIDA COUNTY SHERIFF'S OFFICE

Grady M. Hartman
Sheriff

Daniel L. Hess
Chief Deputy



NEWS RELEASE

For Immediate Release – April 5th, 2021

ONEIDA COUNTY SHERIFF'S OFFICE CELEBRATES NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK

ONEIDA COUNTY, WI – Each year during the second full week in April, telecommunications personnel in the public safety community are honoured. This year, April 11th-17th, is the time to celebrate and thank those who dedicate their lives to serving the public.

"National Public Safety Telecommunicators Week is a great opportunity to reflect on the important role of the 911 telecommunicator as the true first, first responder," said Kenneth Korten Hof, Oneida County Emergency Management Director. "911 telecommunicators work hard behind the scenes to protect the public by answering emergency calls, providing critical pre-arrival instructions, dispatching appropriate resources and supporting various police, fire and emergency medical services. All too often, their contributions go unnoticed. This week we commend them for the tough work they do."

Last year, telecommunicators in Oneida County answered approximately 39,500 calls. Nearly a third of those calls were emergency 9-1-1 calls.

"Our E911 telecommunicators work around the clock answering calls reporting car accidents, fires, medical emergencies, crimes in progress and other stressful situations as well as ensuring the safety of law enforcement, fire and emergency medical personnel," said Grady Hartman, Oneida County Sheriff. "They are the first people that citizens reach out to when they need help. This week, we honor them for their commitment, devotion and hard work."



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Telecommunicators in Oneida County provide countywide dispatch services for 1 full-time fire department, 16 volunteer fire departments, 5 ambulance services, 10 first responder groups, 1 city police department, 1 county law enforcement agency and 1 township police agency.

Note to News Media: For more information or to schedule a tour of the Oneida County Communications Center, please contact Emergency Management Director Kenneth Korten Hof at (715) 361-5167.

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