

Oneida County Jail Inmate Communication Policy

Public Visitation: All visits from the public will be conducted through video visitation. In order to conduct a visit, you will need to register either through inmatecanteen.com on your own device or on the kiosks located in the front lobby; it can take up to 48 hours to be approved for your first visit. In order to be approved for visitation you will need an **identification card, which bears your name, date of birth, address and photo.** Visits that are conducted in the front lobby are free of charge. Visits that are conducted from your device will cost .39 a minute. All visits are 20 minutes in length. Any nudity or other actions that we deem to breach the safety and security of the facility will be terminated and the inmate will be restricted from receiving any video visitation for 30 days.

Hours of Public Visitation: Visitation is open 7 days a week from the hours of 8:00 am – 9:00pm. Visits are on a first come first serve basis. All visitations are recorded and monitored.

Professional Visitation: Attorneys, probation agent's, clergy, counselors or any other professionals with appropriate identification are permitted daily between the hours of 8:15 a.m. and 6:00 p.m. However, professional visitation will be restricted during the meal times, 11:30 a.m. –12:30 p.m. and 4:30 p.m. – 5:30 p.m. All professional visitors are subject to having their property searched that is brought into the facility. All nonessential items are to be secured in the lockers provided in the entryway.

If a visitor wishes to request a special visit, the visitor is required to contact the Corrections Captain or Corrections Lieutenant to request the special visit. The visitor will be required to give the reason for the special visit and permission will then be granted or denied on a case-by-case basis.

No property will be accepted at the facility without prior approval.

Other means of communication through inmatecanteen.com are email at .25, text messages at .13, or picture mail at .31. All communications are recorded and monitored.