



ONEIDA COUNTY SHERIFF'S OFFICE

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Sheriff

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NEWS RELEASE

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In light of recent events, we want to ensure our citizens know that there are different ways that people who have medical issues can request medical assistance even if they cannot speak. First, there are several companies that offer services that provide a push button in case there is an emergency. The family provides information when registering about the patient's medical issues so that when the patient presses the button even if they cannot speak the company knows what the medical issues are. The company will call 911 for them and give this information to the telecommunicator.

We know some families cannot afford this type of service or do not need a service like this as they may live with the person. In cases like this, a family can contact our office with paperwork from a doctor which will allow us to set an alert on the address that someone at this residence has a medical issue in case for some reason the patient calls 911 and cannot speak to the telecommunicator. If we receive a 911 call from this residence, the telecommunicator will know there is a person with a medical issue and send medics.

The Oneida County Sheriff's Office Dispatch Center receives numerous medical calls each day. The more information telecommunicators have about citizens who have on going medical issues, the better they can serve these citizens. The Oneida County Department of Aging may also be able to assist families with aging parents with different services to ensure the safety of their loved ones. We want to ensure everyone is aware of this information as we are committed to the safety of all of our citizens.

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